



# JOSCAR Supplier Compliance Management

August 2025

# An ASC supplier's guide

## Compliance simplified, doors opened.

As part of ASC's commitment to making it easier for you to do business with us, we have adopted a community-led supplier compliance management process known as JOSCAR.

Administered by Hellios Information, JOSCAR is designed to help standardise ASC's requests for supplier compliance information and may also be used to find compliant suppliers for new ASC business opportunities.

### How to register

#### Stage 1: Registration questionnaire

If you haven't heard from them already, our external partner on JOSCAR, Hellios Information, will contact you soon with an invitation to complete a JOSCAR registration questionnaire and information on how to do so.

This will capture basic company profiling information only.

#### Stage 2: Qualification

You may or may not be required to provide some additional information, depending on your responses in the Stage 1 questionnaire.

### How JOSCAR benefits you

#### Makes doing business easier – and not just with ASC

The JOSCAR process gives you an easier route to doing business with ASC and prepares you to bid for work from countless other defence prime contractors as well.

Register once and your information's visible to every buyer on the platform.

#### Save time and money

Using JOSCAR means you won't have to provide assurance information each time you bid for ASC business.

Upon completion of step 2 (see How to register), you'll gain access to your customised [ESG Analysis dashboard](#) which you'll be able to update as and when you need so that potential buyers can always see your current information.

#### Applicable fees

Stage 1		FREE
Stage 2	Charities and Not-for-Profit Organisations	FREE
Stage 2	Small Enterprises (<10 employees)	FREE
Stage 2	Small-to-Medium Enterprises (10-199 employees) who are Approved or certified by Supply Nation	FREE
Stage 2	Small-to-Medium Enterprises (10-199 employees) who are a member of a Trade Association approved by the Governance Group**	\$375*
Stage 2	Small-to-Medium Enterprises (10-199 employees)	\$750*
Stage 2	Small-to-Medium Enterprises (>200 employees)	\$1,495*

\*Fees are exclusive of GST.

\*\*Approved Trade Associations are the Defence Teaming Centre (SA) and Henderson Alliance (WA).



## Frequently asked questions

### Why has ASC decided to use JOSCAR?

JOSCAR provides a more efficient process reducing duplication and effort for us, our suppliers and the industry as a whole.

### Why have I been asked to join JOSCAR?

As the geopolitical and regulatory environment becomes more complex, it's crucial that we have a robust system in place to support the collection and maintenance of assurance data.

As a new or existing ASC supplier we need to ensure your company continues to meet our compliance requirements.

### How long is my JOSCAR profile valid for?

Your profile is valid for one year from completion, and then you will be asked to renew your information.

Hellios Information will issue reminders to you in advance of any of your document expiry dates to ensure your compliance information is kept up to date throughout the year.

### What is the role of Hellios Information?

Hellios Information is a UK-based organisation. The team has extensive experience in the collection and maintenance of supplier compliance data.

ASC has appointed Hellios Information to collect and process supplier qualification data on its behalf.

However, Hellios Information does not assess supplier suitability for compliance approval. This decision remains with ASC (and/or any other buyers you engage with through the platform).

### How does JOSCAR keep my data safe and secure?

The community adheres to strict security standards. Hellios Information is certified to ISO27001 and Cyber Essentials Plus, the UK National Cyber Security Centre standard backed by the UK Government.

### What areas does the questionnaire cover?

The questions cover a broad range of topics that are critical to ASC. These include, but are not limited to: insurances, ISO standards, quality, health and safety, environment, business continuity, import/export, counterfeit products, IT and physical security, and data privacy.

### How long will I have to complete it?

Suppliers are given 8 weeks to gather the information required. However, there are circumstances where we may request a shorter completion timeframe.

Suppliers will be fully supported by Hellios Information throughout.

### Will my compliance information be available to all participating prime companies, including those I don't supply?

Yes, one of JOSCAR's benefits is that supplier qualification information will be available to all defence prime companies in JOSCAR. This will reduce multiple requests for the same information.

### Will my competitors have access to the information we provide?

No, other suppliers will not have access to the information you provide. It's only available to the buying organisations using JOSCAR, each of which has signed confidentiality agreements with Hellios Information.

More information is available at: [hellios.com/joscar](https://hellios.com/joscar)

### What happens if I take no action?

JOSCAR registration is not mandatory for ASC supply opportunities, but it does offer clear advantages. It simplifies compliance, aligns with ASC's preferred assurance process, and will increasingly influence sourcing decisions.

It also boosts your visibility to other prime contractors on the platform, opening doors to wider industry engagement and potential new business.

### To learn more

Contact Hellios Information via email at [joscar@hellios.com](mailto:joscar@hellios.com), or visit: [hellios.com/joscar-fees](https://hellios.com/joscar-fees)

## **ASC Pty Ltd**

ACN 008 605 034

Registered and Head Office

694 Mersey Road North, Osborne

South Australia 5017

**T** +61 8 8348 7000

**F** +61 8 8348 7001

**W** [asc.com.au](http://asc.com.au)

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